




# Councilbox

## Remote Procedures with Legal Validity

Our product is a unique platform in the cloud that allows the completion of all procedures (sales, customer service, etc.) assisted by a manager with the necessary legal validity and traceability of the entire process, guaranteeing compliance with regulations and policies. current. simplifying the process.

Councilbox manages the process from start to finish:

- ✓ Appointment
- ✓ Register of consents, declarations and permissions.
- ✓ Automatic drafting of the reached agreements
- ✓ Participant Identification through multiple methods (Digital ID, digital certificate, etc.)
- ✓ Archive and custody of the documentations
- ✓ Electronic Signature
- ✓ Video minutes

  
Attendees  
(over any device and locationn)



  
Assistant  
(over any device and locationn)



immutable evidence collection on Blockchain

## Attendee Customer Journey



### 1 Schedule Appointment

Client and advisor schedule a meeting

Possibility to integrate with the entities scheduling tool



### 2 Share Documentation

Before the appointment the client and advisor can exchange documentation linked to the procedure



### 3 Bidirectional Communication

Before the appointment they can exchange information by certified email



### 4 Identity Verification

Customer identity is securely verified  
Possibility of integration with identification standards



### 5 Remote Participation

Advisor and client have a video meeting where the necessary decisions are submitted to consent



### 6 Sign Documents and Minutes

Minutes and documents digitally signed, guarded for 5 years

Exportable (through integration to the entities tools)

## Blockchain evidence with legal validity

	Councilbox OVAC	Face-to-face service	Far-reaching video conferencing solutions	Procedures Online (virtual window)
Allows remote participation	✓	✗	✓	✓
Staff	✓	✓	✓	✗
Full legal validity	✓	✓	✗	✓
Automatic document scanning	✓	✗	✗	✓
Easy to deploy	✓	✓	✓	✗

## Councilbox Benefits



### For your Company

- ✓ Full traceability of the entire process
- ✓ Enables remote working for the state official
- ✓ Simple and immediate deployment, compatible with any level of digitalization
- ✓ New organizational possibilities of resources
- ✓ Brings the Administration closer to the citizen



### For the Clients

- ✓ They avoid commuting
- ✓ Accesibility for people with reduce mobility or from rural areas or those with difficult access
- ✓ Less time commitment
- ✓ Assisted procedures without complexity
- ✓ Greater satisfaction with the service received

## Our Technology

We certify and provide legal security to the entire workflow, not just parts of it. We are not a videoconference provider, we are provider of legal security for complete remote procedures providing a new channel of presence.



**Integrity Guarantee:**  
SSL protocol in all communications through the platform(encrypted)



**Content Certification:**  
Immutable time-stamped electronic evidence stored in blockchain - certifying electronic voting processes, video and audio



**Verified delivery:**  
Real-time tracking of shipment and delivery status all electronic notifications



**Custody:**  
File and legal custody for a standard duration of 5 years of all of the content and evidences generated during the process

## Privacy Guarantee

We care about privacy, offering the maximum guarantees to the users of its platform, complying with:

- ✓ Regulation (EU) 2016/679 of the European Parliament and of the Council of April 27, 2016 regarding the protection of natural persons with regard to the processing of personal data and the free circulation of these data (RGPD)
- ✓ Organic Law on Data Protection and Guarantee of Digital Rights 3/2018, of December 5, 2018 (LOPDG-DD)
- ✓ Directive 2000/31 / CE, of the European Parliament and of the Council, of June 8, relative to certain aspects of the Information Society Services, in particular, Electronic Commerce in the internal market
- ✓ Law 34/2002 on Information Society Services and Electronic Commerce
- ✓ Future e-privacy Regulation

## Attendee Authentication

- ✓ **OTP in Two factor authentication**
- ✓ **Digital Certificates**
- ✓ **eID**
- ✓ **Facial Recognition**



- ✓ We have a specialized consulting firm with extensive experience in the matter as the Group's Data Protection Delegate (DPO) - PymeLegal, S.L.
- ✓ PymeLegal, S.L. advises large public and private corporations.
- ✓ Periodic compliance audits are carried out both of the platform and of the internal processes and protocols of the company.

## Service Model Adapted to our Client

Podemos adaptarnos al modelo de servicio requerido gracias a:

- ✓ SaaS Solution
- ✓ Proprietary Technology
- ✓ Large Partner Network



**Turnkey Solution**  
We take care of the end to end process

**Custom Made**  
Chosen by clients that require to be catered for certain specific aspects.

**Self-Management**  
Chosen by clients that want to self-manage the process.

## Councilbox a solid track record, recognized and in growth

Founded in 2015, with a strong growth in 2020 and 2021, leveraging a differential technology which respond to the needs in public and private sector of any industry.

### Some of our Clients


### LegalTech Recognition

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eIDAS compliant

